

### **Moratorium Interest Refund Policy**

In line with the judgement of the honourable Supreme Court dated the 23rd of March 2021, and the RBI issued Circular no RBI/2021-22/17 DOR.STR.REC.4/21.04.048/2021-22 dated 7th April, 2021 related to Moratorium Interest Refund, we have implemented the following measures to pass on this relief to our borrowers –

1. Only accounts which were live as on 29th February 2020 and were standard, i.e which were not overdue for 90 days or more, will be eligible for the relief.
2. For customers who did not avail moratorium, since no compounding of interest has happened, therefore no refund/adjustment shall be done for such cases.
3. For customers who had availed moratorium and, in whose case, simple interest was calculated for the moratorium period availed and recovered along with the first instalment falling due after the end of the moratorium, since no compound interest was charged, no refund/adjustment shall be done for these cases.
4. For customers where the Company calculated simple interest for the moratorium period availed and added it to the Principal Outstanding as on 31st May, 2020, leading to charging of interest on interest, the additional interest charged to the customer between 1st June, 2020 to 31st August, 2020 shall be refunded to the customer, if the loan has already been closed or adjusted from the next instalment, if the loan is live.
5. For cases of penal interest charged, if a recovery has been made from the customer and booked as income, the same shall be refunded to the customer, if the loan has already been closed or adjusted from the next instalment, if the loan is live. For other cases, where the penal interest has only been mentioned in the customer's SoA, a reversal shall be done in the system in FY 2021-22.
6. Calculations of the amounts to be refunded/adjusted as well as the accounting and related disclosures to be made in financial statements for

the year ending March 31, 2021 shall be finalized in compliance with the RBI and IBA guidelines issued in this regard as well as any other guideline that is/may be issued, including clarification on who will bear the burden of the refund/adjustment.